

ai integration

AI connected to the systems you already run — CRMs, ticketing, data stores, internal APIs — with least-privilege access, auditable behavior, and no surprises.

// scope

what we connect

your business systems

CRMs, help desks, ERPs, data warehouses — the systems of record AI needs to read before it can be useful.

open standards

Built on open integration standards like the Model Context Protocol (MCP) where they fit — so you're never locked into one vendor's glue.

guardrails & policy

Scoped credentials, allow-listed actions, and human confirmation in front of anything irreversible.

// deliverables

what you get

- Connectors between your AI and your systems, scoped to the minimum access that works.
- An access policy you can hand to your security team without flinching.
- Logs of everything the AI read and did — auditable after the fact.
- Evaluation and monitoring, so drift gets caught by dashboards instead of customers.
- Documentation of every integration point and its failure modes.

// approach

how it runs

phase 1 — discover

inventory the stack

The systems, the data they hold, and who — human or AI — is allowed to see what.

phase 2 — build

integrate one seam at a time

Each integration proven in a sandbox before it touches production.

phase 3 — harden

test the seams

Security-tested seams, locked-down scopes, and a live audit trail before go-live.

// fit

a good fit if

- Your systems of record hold the answers — CRM, help desk, ERP, warehouse — and AI can't see them yet.
- Your security team's first question is "what exactly can it access?" — that's our first question too.
- You want an audit trail for everything the AI reads and does.
- You'd rather build on open standards like MCP than on one vendor's glue.

// honesty

probably not, if

- ✗ There's no system of record to connect yet — start with a custom ai app instead.
- ✗ You want AI acting on production systems with no human gate in front of irreversible actions.
- ✗ You're really after a one-off data export — that's a script, and we'll say so.

// engagement

how we engage

fixed scope

A fixed-scope proposal with a fixed price — no hourly meter running.

weekly builds

Real builds you can click through every week — no long silence, then a reveal.

you own it

Code, docs, and tests land in a repository your team controls. No lock-in.

reviewed before ship

Every build passes the same review verrou applies to client systems.